

## **UKCMG Autumn Meeting a Major Success!!!**

### **UKCMG Free Forum at CentrePoint on Tuesday 14<sup>th</sup> October 2008**

The traditional one-day UKCMG Forum adopted a different and highly successful format this year. With over 200 delegates registered with a 75% attendance rate a full exhibition hall and a multi-tracked agenda.

Why was it so successful? Partly, no doubt, because it was free to delegates (the 18 exhibitors effectively sponsored the entire event). The event took place in central London with easy to access (CBI Conference Centre, CentrePoint). The new format enabled delegates to attend for as long as they wanted and not necessarily all day (but rather 'drop-in for as long as suits you'). But mainly because, even in these times of credit crunch or recession, the long-standing benefits of UKCMG remain as true as ever. The clear benefits are good quality presentations, pertinent exhibitors and opportunities for sharing experiences and networking.

The event was billed as the 'UKCMG FREE FORUM' and addressed 'sharing best practices and experiences' and was from 10am to 4pm. The sessions were in three streams. All the sessions were pro-actively chaired with excellent papers throughout the day and many interesting discussions ensued.

Metron sponsored the Capacity Management track, including presentations on zIIP, zAAP, z/OS WLM, ISO20000, linear forecasting, process 'buy-in', over-booking strategies, green considerations and gap analyses. BMC Software sponsored the Performance track which included presentations on end-to-end service performance, testing techniques, application monitoring, load testing and performance testing tools. Compuware sponsored the Service Management track which included presentations on Problem Management, application outage root cause, ITIL v3 implementation, SOA and Agile Development, Business Service Management, LEAN, and quality management of third party software development.

Most of the presentations had a room full with typically over thirty delegates and good interactive sessions. During the breaks the 18 exhibitors were kept busy with demonstrations and discussions of their products and services. The gold sponsors were Metron, Compuware and BMC Software. The silver sponsors were EPV Technologies, Systar, Quotium, Sysload Software, Purple Griffon and XSLs. Vital magazine also participated as UKCMG's official media partner.

The net result was one of the most busy and interesting days at UKCMG for many years!!